

Policy No: 03-0001	Authorised: M Lockley	Date: 06/11/2025
STATEMENT OF PURPOSE Health & Social Care Act (2008)		

In order to comply with Regulation 12 (Schedule 3) of the Health and Social Care Act 2008, Triangular Care Services Ltd is required to have in place a Statement of Purpose. Regulations require this document to be clear, concise, available to all staff and service users, and reflected in any relevant policies, procedures and guidance, as appropriate to the business.

The Organisation's Statement of Purpose is structured in four parts recommended by CQC for Registration purposes:

- **Part 1:** The Organisation's name, legal status, address and other contact details. This will include the full details of addresses used for the service of notices and other documents.
- **Part 2:** A summary of the Aims and Objectives of the Organisation.
- **Part 3:** A summary of the following information:
 - The persons who use the services there, and for each service user:
 - Their service types
 - Their Regulated Activities
- **Part 4:** Details of the Registered Manager

Triangular Care Services Ltd

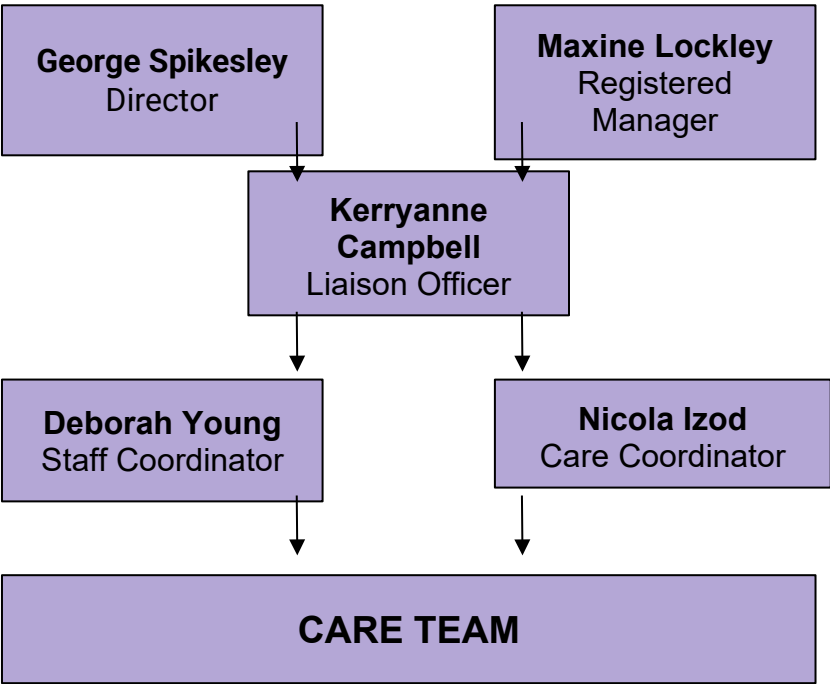
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Business Tel: 01536 648484
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Web: www.triangularcare.org.uk

Statement of Purpose - Part 1: Details of the Registered Provider

REGISTERED PROVIDER	
FULL NAME:	Triangular Care Services Ltd
CQC PROVIDER ID:	1-187360121
LEGAL STATUS:	Limited Company (Registration Number: 4293789)
PROVIDER'S ADDRESS: <i>Including address for service of notices and other documents</i>	
BUSINESS ADDRESS	254-256 Bath Road Kettering Northamptonshire NN16 9LX
TELEPHONE NUMBER	01536 648484
EMAIL:	maxine@triangularcare.org.uk

Management Team and Support Staff:



The management team, and supporting staff of Domiciliary Care Workers (our “Care Team”) all operate from the Organisation’s Head Office

Our Care Team:

- A list of current staff and their qualifications is available on request and on display in the Office. The staff allocated to support the service user will be selected in order to match, as closely as possible, their skill sets with service user needs, and to minimise travel time between service users.
- Staffing levels may be changed at the discretion of the Manager if there are particular needs. Care staff work on a rota system which ensures that the service is always staffed by the appropriate numbers of staff with the right skill mix, including weekends and public holidays.
- New employees are inducted to National Training Organisation standards within the first 12 weeks of employment. Care Staff are managed and trained with the aim that all our carers achieve NVQ Level 2 plus. All other employees receive training appropriate to their work.
- All employees receive annual training in these Health and Safety modules:
 - Moving and Handling
 - Fire Awareness and Procedures
 - Safeguarding Procedures for Adults and Children
 - Infection Prevention and Control
 - First Aid
 - Food Hygiene
 - Document Handling and Control
 - Medicines Management
 - Any other trainings that are relevant to the Service Users they care for

Statement of Purpose - Part 2: Aims and Objectives

It is the aim of Triangular Care Services to deliver a service of personal care and associated domestic services to meet the needs of the Service Users in their own home. This will be achieved by promoting a standard of excellence which embraces fundamental principles of Good Care Practice that is witnessed and evaluated through the practice, conduct and control of quality care in the domestic environment.

To meet the Service User's needs, our Care Service is designed to achieve the following objectives:

To deliver a service of the highest quality that will improve and sustain the service user's overall quality of life. In this respect, we are designed to meet the Certification requirements of the ISO 9000 Quality Standard (latest edition).

1. To ensure that the service is delivered flexibly, attentively and in a non-discriminatory fashion while enabling the service user to make informed choices and to take appropriate and measured risks.
2. To ensure that each service user's needs and values are respected in matters of religion, culture, race or ethnic origin, sexuality and sexual orientation, gender identity, political affiliation, marital status, parenthood and disabilities or impairments.
3. To ensure that the Care Service in whole is delivered in accordance with agreed Purchasing Contracts and Care Agreements.
4. To manage and implement a formal programme of staff planning, selection, recruitment, training and personal development to enable service user care needs to be met.
5. To match the nominated Care Worker as closely as possible with the service user, and respecting the need to change the Care Worker in the event of subsequent incompatibility.
6. To manage the Care Service efficiently and effectively and to make best use of resources and to maximise value for money for the Purchaser of the Service.
7. To undertake a Risk Assessment of environmental Health & Safety hazards within the home of each new service user, and to ensure that areas of concern are duly reported to the Purchaser of the Service. Such Risk Assessments will take into account the right of the service user to take appropriate and measured risks.
8. To ensure that all service users receive written information on the Organisation's Procedure for Handling Complaints, Concerns, Comments and Compliments, and how to use it.

Statement of Purpose - Part 3: Locations, Services Provided and Regulated Activities

As a Provider of Domiciliary Care Services, the Organisation operates from a single Head Office, at which all staff are based, and Company administration is carried out.

Each service user is provided care in their own home. The details of all addresses can be found in the office and on our Care Management Systems. We currently care for 9 Service Users in 8 Locations.

The following Regulated Activities apply to services provided by Triangular Care Services:

- Personal Care
- Continence Management
- Pressure Area/Management of Skin Integrity
- Medicinal Care/Management of Medicines
- Nutritional Care/PEG Feeding
- Safeguarding Procedures
- End-of-Life / Palliative Care

The Organisation provides Care and Support Services for the following conditions:

- | | |
|-------------------------------|--------------------------|
| ➤ Alzheimer's | ➤ Multiple Sclerosis |
| ➤ Autistic Spectrum Disorder | ➤ Oncology / Cancer Care |
| ➤ Acquired Brain Injury (ABI) | ➤ Parkinson's |
| ➤ Auditory Impairment | ➤ Orthopaedic Conditions |
| ➤ Cerebral Palsy | ➤ Speech Impairment |
| ➤ Epilepsy | ➤ Stroke |
| ➤ Motor Neurone Disease | ➤ Visual Impairment |

CQC Service User Bands:

The Organisation provides services for the following Bands of Service Users:

- Learning Disabilities/Autistic Spectrum Disorder
- Adults aged 18-65
- Adults aged 65+
- Mental Health
- Physical disability
- Sensory impairment
- Dementia Care

Statement of Purpose - Part 4: Details of the Registered Manager

Managers Full Name:	Maxine Lockley
Managers Contact Details	
Business Address:	254-256 Bath Road Kettering Northamptonshire NN16 9LX
Phone Number:	07977476077
Email Address:	maxine@triangularcare.org.uk

STATEMENT OF PURPOSE SIGNED & DATED:

Name:	Maxine Lockley
Position:	Registered Manager
Signed:	
Dated:	06/11/2025